

Privacy Notice: Thermal Power Generation – Voice Recordings

Neoenergia and the companies that are part of the [Neoenergia Group](#) (“Neoenergia”) are committed to protecting your privacy and ensuring compliance with the personal data protection legislation, in particular Federal Law No. 13.709/2018 (“the LGPD”). Your personal data will be processed (i) in a legal, fair and transparent manner; (ii) for an explicit and legitimate purpose; (iii) in an appropriate manner that is limited to that which is necessary in relation to such purposes. Additionally, we will ensure your personal data remains accurate and up to date, preserving data in a manner that allows them to be identified only for the time necessary in fulfilling the established objectives of processing.

Neoenergia has implemented all technical and organizational measures necessary in protecting your data against accidental loss or unauthorized alteration, access, use or disclosure, and has also established procedures for responding to any security incident that may affect your personal data.

Neoenergia, in accordance with the LGPD and this Privacy Notice, may make decisions regarding the processing of personal data, as well as carry out the processing of such data, involving operations such as those related to the collection, production, receiving, classification, use, access, reproduction, transmission, distribution, processing, archiving, storage, deletion, evaluation or control of information, modification, communication, transfer, dissemination or extraction.

Through this Privacy Notice, we wish to inform you that your personal data will be processed both during and after the relationship you will maintain with Neoenergia for the purpose of fulfilling contractual, legal and/or corporate obligations and responsibilities to which Neoenergia is subject.

If, as a result of your relationship with Neoenergia, you provide us with third party data, including names, documents and contact information, you will be obligated, before you provide us with such data, to notify the third parties in question of processing under the terms established in this Privacy Notice.

Who is responsible for processing your personal data?

Companies that belong to the Neoenergia Group may be responsible for the processing of your personal data or provided with access to such data. These companies may be verified at the following website:

<http://ri.neoenergia.com/a-companhia/empresas>

Termopernanbuco S.A.

CNPJ: 03.795.050/0001-09 .

Postal Code 22210-030 Praia do Flamengo, 78

Flamengo, Rio de Janeiro – RJ

Brazil

Which forms of personal data do we process?

Neoenergia may process data related to voice recordings, first and last name, job title and email.

How is your personal data obtained?

Data are obtained through telephone recordings in order to comply with ONS network procedures.

Why do we process your data?

Data is processed by Neoenergia in order to comply with regulatory obligations provided for under the ONS Network Procedure and analyze client communications, as well as allow the control center to analyze occurrences at the plant.

What is the legitimate basis under which your data is processed?

The legal basis for the processing of your personal data involves (i) the relationship formed under the operating agreement between ONS and Termopernambuco, (ii) the relationship formed under the operating agreement between Chesf and the Neoenergia Group's Termopernambuco (iii) the contractual relationship between the Neoenergia Group and the supplier, (iv) contractual relationships between employees, former employees and trainees (vi) legal obligations.

How long is your data stored?

Personal data will be stored for the period necessary in fulfilling the purpose for which they were collected.

After this period, Neoenergia may keep data duly blocked until the end of the respective period for (i) obligations to which Neoenergia may be subject, (ii) potential responsibilities arising from the underlying relationship involved in processing, as well as those involved in processing itself and (iii) if personal data are anonymized, without the possibility of

being associated with the Data Holder, Neoenergia may store data for an indefinite period of time.

With whom will my data be shared and/or disclosed?

Your data will also be accessible to:

- a) Remaining Neoenergia Group companies;
- b) Partners and/or suppliers, in order to fulfill the purpose of this Privacy Notice; and
- c) NEOENERGIA GROUP Public bodies and/or competent authority, for the protection of Neoenergia's interests or by court order or request from a competent authority.

Neoenergia may also provide your personal data to persons/employees associated with its economic group, including in cases involving international transfer of your data under the terms of this privacy notice and provided that requirements established under the LGPD are respected.

In all circumstances, data will be disclosed under the appropriate legal basis, respecting the principles of legality, loyalty, transparency and the limitation of objectives, among others. You may contact Neoenergia at any time to learn more about the specific guarantees that have been implemented to ensure that your personal data is adequately protected, as well as whether such guarantees have been adopted.

What are your rights as a data holder?

Under the terms of the LGPD, Data Holders are entitled to request the following information from Neoenergia with regards to the data it processes at any time: (i) confirmation of data processing; (ii) access to data; (iii) corrections to incomplete, inaccurate or outdated data; (iii)

anonymization, blocking or deletion of unnecessary and excessive data, if applicable;(v) information on public and private entities with which the data controller carries out the shared use of data.

Data holders may send requests aimed at exercising their rights, in applicable cases, through the channel <https://www.neoenergia.com/lgpd-governanca>

Where applicable, you may also file a complaint with the National Personal Data Protection Agency.

This Privacy Notice may be subject to changes. The most current version of this Privacy Notice, which will govern the use of your data, is available at <https://www.neoenergia.com/en/privacy-policies-and-notice>

The companies that are part of the Neoenergia Group have appointed a Data Protection Officer (DPO), who may be contacted using the channel available at <https://www.neoenergia.com/lgpd-contato-dpo>